

CORE SERVICES

Attachment 'E'

Section 134 (c) (2)

(A) **SERVICES PROVIDED.**—Funds described in paragraph (1) shall be used to provide career services, which shall be available to individuals who are adults or dislocated workers through the one-stop delivery system and shall, at a minimum, include—

- (i) Determinations of whether the individuals are eligible to receive assistance under this subtitle;
- (ii) Outreach, intake (which may include worker profiling), and orientation to the information and other services available through the one-stop delivery system;
- (iii) Initial assessment of skill levels (including literacy, numeracy, and English language proficiency), aptitudes, abilities (including skills gaps), and supportive service needs;
- (iv) Labor exchange services, including—
 - (I) job search and placement assistance and, in appropriate cases, career counseling, including—
 - (aa) provision of information on in-demand industry sectors and occupations; and
 - (bb) provision of information on nontraditional employment; and
 - (II) appropriate recruitment and other business services on behalf of employers, including small employers, in the local area, which services may include services described in this subsection, such as providing information and referral to specialized business services not traditionally offered through the one-stop delivery system
- (v) Provision of referrals to and coordination of activities with other programs and services, including programs and services within the one-stop delivery system and, in appropriate cases, other workforce development programs;
- (vi) Provision of workforce and labor market employment statistics information, including the provision of accurate information relating to local, regional, and national labor market areas, including—
 - (I) job vacancy listings in such labor market areas;
 - (II) information on job skills necessary to obtain the jobs described in subclause (I); and
 - (III) information relating to local occupations in demand and the earnings, skill requirements, and opportunities for advancement for such occupations; and
- (vii) Provision of performance information and program cost information on eligible providers of training services as described in section 122, provided by program, and eligible providers of youth workforce investment activities described in section 123, providers of adult education described in title II, providers of career and technical education activities at the postsecondary level, and career and technical education activities available to school dropouts, under the Carl D. Perkins Career and Technical Education Act of 2006

(20 U.S.C. 2301 et seq.), and providers of vocational rehabilitation services described in title I of the Rehabilitation Act of 1973 (29 U.S.C. 720 et seq.);

- (viii) Provision of information, in formats that are usable by and understandable to one-stop center customers, regarding how the local area is performing on the local performance accountability measures described in section 116(c) and any additional performance information with respect to the one-stop delivery system in the local area;
- (ix) Provision of information, in formats that are usable by and understandable to one-stop center customers, relating to the availability of supportive services or assistance, including child care, child support, medical or child health assistance under title XIX or XXI of the Social Security Act (42 U.S.C. 1396 et seq. and 1397aa et seq.), benefits under the supplemental nutrition assistance program established under the Food and Nutrition Act of 2008 (7 U.S.C. 2011 et seq.), assistance through the earned income tax credit under section 32 of the Internal Revenue Code of 1986, and assistance under a State program for temporary assistance for needy families funded under part A of title IV of the Social Security Act (42 U.S.C. 601 et seq.) and other supportive services and transportation provided through funds made available under such part, available in the local area; and (II) referral to the services or assistance described in subclause (I), as appropriate;
- (x) Provision of information and assistance regarding filing claims for unemployment compensation;
- (xi) Assistance in establishing eligibility for programs of financial aid assistance for training and education programs that are not funded under this Act;
- (xii) Services, if determined to be appropriate in order for an individual to obtain or retain employment, that consist of—
 - (I) comprehensive and specialized assessments of the skill levels and service needs of adults and dislocated workers, which may include—
 - (aa) diagnostic testing and use of other assessment tools; and
 - (bb) in-depth interviewing and evaluation to identify employment barriers and appropriate employment goals;
 - (II) Development of an individual employment plan, to identify the employment goals, appropriate achievement objectives, and appropriate combination of services for the participant to achieve the employment goals, including providing information on eligible providers of training services pursuant to paragraph (3)(F)(ii), and career pathways to attain career objectives;
 - (III) Group counseling;
 - (IV) Individual counseling;
 - (V) Career planning;
 - (VI) Short-term prevocational services, including development of learning skills, communication skills, interviewing skills, punctuality, personal maintenance

skills, and professional conduct, to prepare individuals for unsubsidized employment or training;

- (VII) Internships and work experiences that are linked to careers;
 - (VIII) Workforce preparation activities;
 - (IX) Financial literacy services, such as the activities described in section 129(b)(2)(D);
 - (X) Out-of-area job search assistance and relocation assistance; or
 - (XI) English language acquisition and integrated education and training programs; and
- (xiii) Follow-up services, including counseling regarding the workplace, for participants in workforce investment activities authorized under this subtitle who are placed in unsubsidized employment, for not less than 18 months after the first day of the employment, as appropriate.
- (B) **USE OF PREVIOUS ASSESSMENTS.**—A one-stop operator or one-stop partner shall not be required to conduct a new interview, evaluation, or assessment of a participant under subparagraph (A)(xii) if the one-stop operator or one-stop partner determines that it is appropriate to use a recent interview, evaluation, or assessment of the participant conducted pursuant to another education or training program.
- (C) **DELIVERY OF SERVICES.**—the career services described in subparagraph (A) shall be provided through the one-stop delivery system—
- (i) directly through one-stop operators identified pursuant to section 121(d); or
 - (ii) through contracts with service providers, which may include contracts with public, private for-profit, and private nonprofit service providers, approved by the local board.