## INCENTIVE ALLOCATION POLICY

Southern 14 Workforce Investment Board, Inc. LWIA #26

Incentive funds will be allocated to the service providers that exceeded performance in the measures for which the local area received funds based upon the amount of funds allocated by the state for those measures.

## **Qualification Requirements**

- 1. In order to qualify for a performance incentive bonus, *all performance measure outcomes* must meet or exceed 80 percent (> 80%) of the negotiated levels and at least one performance measure outcome must meet or exceed 100 percent (> 100%) of the negotiated level.
- 2. In order to qualify for a training expenditure incentive bonus, a service provider must meet or exceed the required training expenditure levels (40%) for the WIOA Title I Adult and Dislocated Worker Programs.

If the area did not receive funds for a measure there will be no funds allocated to the service providers for that measure.

If one service provider exceeded in a measure and the other two met or failed, the provider that exceeded would receive all of the funds for that measure. If two of the service providers exceeded in a measure and one met or failed that measure the money would be divided evenly between the two that exceeded the measure. If three exceeded the measure the funds would be divided equally among the three.

The information used to evaluate the Client Customer Satisfaction Rate (CCRS) and the Employer Customer Satisfaction Rate (ECSR) is confidential, there is no way to tell which areas contributed to these measures. If the local area receives money for having exceeded in either of these measures, funds will be distributed equally among all of the service providers.

Receipt and distribution of the incentive funds will be reported to the board annually.