ANNETTE DANIEL

Illinois workNet Center - Cairo Case Manager: Tianna Reeves

Annette came to Shawnee Development Council as a 36 year old single mother of two when she applied for WIA services. She had been laid off from her job of seven years due to a plant closure. She had been earning \$12 per hour, a wage she knew she would be unable to recoup without training. Annette also lived in an area with consistent double figure unemployment in one of Southern Illinois' most impoverished counties.

After testing and assessment by her case manager, Tiana Reeves, Annette was enrolled in an Accounting program at Shawnee Community College. Annette came to her case manager several times a week concerned that she could not complete her program. Transportation issues threatened to keep her from classes. Yet despite the difficulties, she persevered and managed to pass her subjects with no grade lower than a B. Annette even made the Vice-President's list.

Annette accepted a job with Community Health and Emergency Services, Inc. prior to graduation and then completed her Accounting degree in August 2008. Annette is currently employed as a credit and collections agent with National Asset Recovery Services and she loves her job.

"Thank you for all your help. Without you all I would not have made it this far". Annette Daniel



Annette Daniels (left) with case manager Tianna Reeves at the 2009 DCEO Awards Conference

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